Non-Residential Provider Setting Validation Instructions

Instructions

A. Type of Setting: Identify the service setting using the list below.

| | | Basic Description |
|--|--|---|
| Provider | Hawaii Administrative Rules (HAR) | |
| Adult Day Care (ADC)- QUEST Integration (QI) | Chapter 17-1417 | Individuals in an ADC setting receive services provided through an organized program of personal care, supervision, social services, therapy, and group and leisure activities. Nursing services are not provided in this setting. An ADC serves adults with a physical disability or who are over the age of 65. |
| Adult Day Health (ADH)- QUEST Integration (QI) | Chapter 11-96 and 11-94.1.47 | Individuals in an ADH setting receive services through an organized day program of therapeutic, social, and health services. Nursing services are provided in this setting. An ADH serves Medicaid adults with a physical disability or who are over the age of 65. |
| Adult Day Health (ADH)- DD/ID Waiver | No Hawaii Administrative Rules that govern this service. | Individuals in an ADH receive services through a non-institutional, community-based setting, encompassing both health and social services needed to ensure the optimal functioning of the individual who has an intellectual or developmental disability. |
| Adult Day Health (ADH)/Prevocational- DD/ID Waiver | No Hawaii Administrative Rules that govern this service. | Individuals receiving prevocational services may get those services in the community or at a prevocational site. Services are designed to prepare a person for paid employment through career planning, apprenticeships, and teaching work-related skills. |

- B. Non-Residential Provider Name: Enter first and last name. Enter business name, if applicable
- C. Number of Participants receiving Medicaid HCBS: Enter total number of participants who are receiving Medicaid home and community-based services.
- **D. Provider Address and Telephone:** Enter street address, city, and zip code. Enter best contact telephone number.
- E. Survey Identification Number: Enter the identification number listed on the provider validation list.
- F. Reviewer Names: Enter lead reviewer name and state agency. Enter support reviewer name and organization.
- **G. Validation Review Date and Time:** Self-Explanatory
- H. Category before site validation: Enter the category number listed on the provider validation list. Enter the reason for the setting being a Category 4. Reason can be found on the provider validation list.
- **I.** Category <u>after</u> site validation: Circle the category that best describes the setting based on the validation findings. Categories are defined in the following table:

| Cate | egory | Description | | | | |
|------|-------|---|--|--|--|--|
| : | 1 | The setting fully aligns (100%) with the home and community based services (HCBS) final rule. | | | | |
| | 2 | The setting does not comply with the HCBS final rule, is not a category 4 setting, and will require modifications. The MQD or DDD will assist the provider in | | | | |
| | | areas that may require technical assistance to come into full compliance with the requirements. | | | | |
| | 3 | The setting cannot meet the HCBS final rule and require removal from the program and/or the relocation of individuals | | | | |
| 4 | 4 | The setting is presumed to have qualities of an institution and will undergo the CMS heighten scrutiny process. | | | | |
| | | 1. The setting is in a privately or publically owned facility that provides inpatient treatment. | | | | |
| | | 2. The setting is on the grounds of or adjacent to a public institution. | | | | |

- 3. The setting could have the effect of isolating individuals from the community.
- 4. Multiple settings co-located and operationally related that congregate a large number of people with disabilities and provide significant shared programming staff, such that the individual's ability to interact with the broader community is limited.
- J. Technical Assistance (Remediation) Recommended: Check appropriate box to indicate if technical assistance (remediation) recommended.
- K. Responsible for Ongoing Monitoring of Provider: Check the State Agency that will be responsible for the ongoing monitoring of the provider to achieve compliance found on the provider validation list.
- **L. HCBS Requirements:** All reviewers shall be familiar with the HCBS requirements. Expectations of each requirement are provided.
- M. Example Questions: Example questions will help the reviewers in making a determination whether the setting meets the requirements.
- **N. Met:** Check appropriate box to indicate if the provider has met the HCBS requirements based on the validation findings.
- **O.** Explanation: Provide detailed explanations as to why the provider has or has not met the HCBS requirements.

Techniques to use to obtain information:

- a. A significant amount of time that is observational in nature. The purpose of this type of site visit is to observe the individual's life experience and the presence or absence of the qualities of home and community-based settings.
- b. Conduct interviews that generally:
 - Are not longer than 15 minutes. May be longer depending on the individual.
 - Keep the provider or staff separate from the participant.
 - Include as many participants as possible selected by the interviewers without influence by the provider or staff;
 - Include staff, specifically including direct support staff because they implement the program policies and procedures on a day-to-day basis, outside of the presence of the supervisor or administrator;
 - Have specific questions/goals based on the example questions; and
 - Avoid leading questions that suggest the preferred answer and instead use questions that are open-ended, yet sufficiently specific to elicit a description of how the setting operates and the individual's experience in it.
- c. Review of documents such as staff logs or other daily records of the setting, including any instances of seclusion and/or restraint; setting policies and procedures on resident/participant rights, person-centered service plans and records of how those plans are met; documentation regarding participants' selection of the setting from among setting options, including non-disability-specific settings.

Non-Residential Provider Setting Validation Tool

| A. Ci ADC ADH | | B. Non Residential Provider Setting Name: C. Number of Participants receiving Medicaid HCBS: | D. Provid | er Address and Telephone: | | | |
|--|--|--|---------------|---|---|--|--|
| E. Survey Identification Number: H. Circle Category <i>before</i> site validation: 1 2 3 4 Reason, if Category 4: | | F. Reviewer Names Lead Reviewer and State Agency: Support Reviewer and Organization: I. Circle Category <u>after</u> site validation: 1 2 3 4 | | G. Validation Review Date and Time: | | | |
| | | | | J. Technical Assistance (Remediation) Recommended YES NO K. State Agency Responsible for Ongoing Monitoring DHS-MQD DOH-DDD | | | |
| | L. HCBS Requirements | M. Example Questions | N. Met | O. Explanation | P. Technical Assistance Needed (Remediation) | | |
| 1 | Setting is selected by the participant from among setting options, including non-disability specific settings Expectation: | Is the service setting chosen by the participant from among several options including non-disability specific settings? Was choice of setting made by participant alone or | ☐ YES ☐ NO | | ☐ YES ☐ NO | | |
| | Service setting should be chosen by the participant and detailed on the service plan. Participants should be given a choice of service settings that conform to their needs and the settings should appear on the service plan. | was guardian and/or family member(s) involved? How many choices of settings were provided to the participant? Was the participant given opportunities to visit other settings? | | | | | |

| | | Were choices of settings provided by geographical area? | |
|---|--|--|------------|
| | | Does the service setting appear on the waiver participant's service plan? | |
| | | Does the service plan indicate the participant's choice of setting was selected? | |
| | | Was selection of day program made because Program activities are provided that are of interest to participant? | |
| | Participants have information on their | Do participants know her/his day program rights in | |
| | rights and program choices | regards to this agreement? YES NO | ☐ YES ☐ NO |
| 2 | Expectation: | ➤ How and by whom were these rights explained? | |
| | Participants have the opportunity, | | |
| | but are not required, to participate in scheduled and unscheduled | Was there a list of rights shown and explained? | |
| | community and social activities. An activities calendar is posted in a common area of the setting. | Was there an explanation of program activities and daily schedule explained to participant? | |
| | common area or the setting. | Do participants choose activities of interest to | |
| | Participants are consulted in selecting, planning and scheduling | participate in? | |
| | organized activities. | Are participants required to participate in any activities? | |
| | | Are participants able to participate in community activities? | |
| | | How does the setting facilitate participant access to community activities? | |
| | | Where is the activity calendar posted; how often is it updated? | |

| | | Does the setting organize activities, or facilitate access to activities of participants' choosing? Do participants shop, attend religious services, schedule appointments, meet family and friends etc. in the community and at their will and convenience? Do participants in the setting talk about social/community activities? | |
|---|---|---|--------|
| 3 | Participants have the freedom and support to control their program activities, and have access to food in the program Expectation: Participants are allowed to choose how to spend their day including sleeping schedule. Participants are allowed to vary their schedule at will in accordance with their person- centered plan. Participants have the choice of when to eat. Participants have access to a kitchenette (microwave, refrigerator and sink), a food preparation area (a setting to prepare and reheat foods) that are accessible at any time. Participants are given the option to eat in areas other than the dining | | YES NO |

| room, and may choose to eat with persons of their choosing, or alone. Participants have a choice of what to eat and are offered a substitute meal if they prefer. Posted menus state that alternate meals are available or list the alternate menu selections. | Are participants educated on early voter registration? Do participants receive assistance in completing registration forms? Is transportation to/from polling settings provided? Can participants choose to participate in volunteer work? Are participants trained in what to do at volunteer programs? Do participants choose to participate in employment? Do they have a choice of different employment training "tracks"? How are participants selected for future jobs they will be trained for? Are participants be working in an integrated setting? Are participants receive minimum wage or sub minimum wage? |
|---|--|
| | Do participants have a safe setting to put their personal items? Is that setting easily accessible? |

| | Are possessions locked for safety? If yes, do participants have access to key? |
|-------------|--|
| | Describe activities that keep s/he involved and active? |
| > | Describe activities that help s/he relax and slow down? |
| > | Describe activities s/he can do alone? |
| | Describe activities s/he can do with a group? |
| | Describe activities which encourage s/he to learn new things? |
| > | Can participants eat at times of their choosing? |
| > | Do participants have access to food/snacks outside of prescribed meal times? |
| > | If a participant misses a meal, can they eat at another time? |
| > | How are participant's preferences incorporated into the setting's menus? |
| > | Can participants choose from a variety of menu options? |
| | Can participants make special menu/meal requests? |
| > | Can participants request an alternate meal? |
| > | Are participants required to sit in an assigned seat for meals? |
| | Pov. 00/2015 Final |

| Setting facilitates participan 4 regarding services and supp | | |
|--|--|-----------------|
| provides them | planning meeting? | □ NO □ NO |
| Expectation: Participants should has revice providers and where services are puricipants and/or to representatives are participants in the centered planning Participant choices a for and honored unless participant's safety with jeopardized and in active person-centered. | > Can participants explain how they would initiate person-centered plan meeting/update? > Was the participant/representative(s) present during the last person-centered plan meeting? > Do planning meeting occur at times convenient the participant/representative(s) > Are participants satisfied with their service providers and service settings choices? > Does staff ask the participant about their needs/preferences? > Are participants aware of how to make service requests? > Are participant requests accommodated? > Is participant choice facilitated such that the participant feels empowered to make decisions? | e a corts corts |
| | Can the participant choose from whom they rec services and supports? | ceive |

| | | Do participants know how to request a change of service provider or support staff? | |
|---|--|--|---------------|
| 5 | Setting ensures the participants right of privacy, dignity, respect, and freedom from coercion and restraint Expectation: | ➤ Are files containing waiver participant specific information maintained in a secure location and available only to appropriate staff for use in providing the authorized service? YES NO | ☐ YES ☐ NO |
| | Information about the waiver participant's conditions and service plan should be maintained in a secure file with only appropriate staff provided access to this | Are providers' personnel trained to provide the authorized service with respect for the participant's privacy, dignity, and free from restraint and coercion? | |
| | information. Staff should be trained in service provision without | ➤ Is personal information kept private? | |
| | coercion or loss of the participant's privacy, dignity, respect or restraint. | Is information about filing complaints posted in obvious and accessible areas? | |
| | The participant's right to dignity and privacy is protected and respected. | Are participants comfortable with discussing concerns? | |
| | Participants have the right to exercise their right to choice and | > Do participants greet and chat with staff? | |
| | self-determination free from coercion. | Are participants aware of the Hawaii Disability Rights Center (HDRC) or Adult Protective Services (APS)? | |
| | Information is available to participants on how to file an | Does staff converse with participants while | |
| | anonymous complaint. | providing assistance/services and during the course of the day? | |
| | Staff treats participants in a dignified manner. | Does staff talk to other staff in front of participants as if they are not there? | |
| | | Does staff address participants in the manner they like to be addressed? | |

| Setting is physically accessible to the | Are supports provided for participants who need | | |
|---|--|------|--|
| participant | them to move around the setting independently/at | YES | |
| Expectation: | will (grab bars, ramps, viable emergency exits etc.)? | □ NO | |
| Participants are able to maneuver though the hallways, doorways, and common areas with or without | Are appliances/amenities accessible to participants with varying access needs? | | |
| assistive devices. Supports are available to participants that require them. | Can participants make use of furniture and spaces conveniently and comfortably? | | |
| Participants are able to access all | Are hallways/common areas accessible to participants of varying needs? | | |
| areas of the setting unless their | participants or varying needs: | | |
| safety would be jeopardized, e.g., | Are participants, or groups of participants, | | |
| participants do not have access to maintenance rooms, janitor's closets, etc. | restricted from areas of the setting because it is inaccessible to participants with specific needs? | | |
| , | Which areas are participants restricted from | | |
| Participants have independent access to appliances and household | entering? | | |
| amenities in order to complete standard household chores and activities of daily living as | How are participants prevented from entering restricted areas (gates, locked door, barriers etc.)? | | |
| appropriate. | Do participants have access to cooking/food preparation facilities? | | |
| Participants have full access to the | | | |
| community and are allowed to come and go from the setting, as | Are participants able to come and go from the setting and its grounds at will with or without a | | |
| they desire, unless the participant's safety would be jeopardized. | service worker? | | |
| Reasons to restrict movement are documented in the setting's | Can participants engage in community and social activities of their preference outside of the setting | | |
| participant record. Attempts to | at will? | | |

| | mitigate safety issues prior to revoking a participant's right to freedom of movement are documented. | Are participants moving around inside and outside of the setting? | | |
|---|--|--|--------|------------|
| | Participants have access to outside communications. | Do participants have access to public transportation; are transport options accessible to the participant? | | |
| | | Are public transport schedules and contact information readily accessible to participants? | | |
| | | Does the setting provide accessible transportation so participants may access the community? | | |
| | | Does the setting offer training to participants on how to use public transportation? | | |
| | | Do participants have access to computers, radios and televisions? | | |
| | | Does the setting afford participants access to the internet for personal use and/or computers with internet access for communal use? | | |
| 7 | Participants have visitors and access to family and friends. | Are visiting hours restricted?Are visiting hours posted? | YES NO | ☐ YES ☐ NO |
| | Expectation: | A was training from posterior | | |
| | Participants are able to receive visitors. Visitation is not restricted or hampered by setting policies or | Are participants of visitors required to give advance notice or visitation? | | |
| | practices.Visitors must be allowed outside of visiting hours. | Are there restricted visitor meeting areas? | | |
| | visiting modis. | | | |

| | There is a comfortable private setting for participants to have visitors. | | | |
|---|--|---|------------|------------|
| 8 | Setting is integrated in and supports access to the greater community Expectation: Non-residential service settings should offer services in settings that are fully accessible to Medicaid waiver participants. HCB service provision should encourage Medicaid waiver participants to engage in the larger community outside the waiver program. | Is the location where the service is provided surrounded by high walls/fences and/or have closed/locked gates? Is the setting where the service is provided among private settings/businesses and community resources? Does the setting where the service is provided purposefully separate participants receiving Medicaid HCBS services from those who do not, or groups of participants from others? Is the location where the service is provided on the grounds of, or adjacent to, a public institution? Does the service provision provide opportunities for regular meaningful non-service related activities in integrated community settings for the period of time desired by the participant? Are visitors or other people encouraged from the greater community (aside from paid staff) to be present, and is there evidence that visitors have been present at regular frequencies? For example, do visitors greet/acknowledge participants receiving services with familiarity when they encounter them; are visiting hours unrestricted, or does the setting otherwise encourage interaction with the public (for example, as customers in a prevocational setting)? | ☐ YES ☐ NO | ☐ YES ☐ NO |
| | | | | |

| 9 | Participants have access to their resources. Expectation: ➤ Participants have the ability to seek and gain competitive employment in the community | How does the setting help participants who wish to pursue competitive employment in the community? Do participants have the option of having personal bank accounts? | ☐ YES ☐ NO | ☐ YES ☐ NO |
|----|--|--|---------------|---------------|
| | Participants have the option to keep their own money and to control their own finances/resources. | How can participants access their personal funds? | | |
| 10 | Setting optimizes participant initiative, autonomy, and independence in making life choices. | Does the service setting optimize the participant's initiative, autonomy and independence in making choices about activities of daily living? | ☐ YES ☐ NO | ☐ YES ☐ NO |
| | Expectation: The service setting encourages participant autonomy and choice and is not regimented. | Is the service provided in a manner that encourages the participant to make choices or are choices made as part of a regimented response? Does the service setting optimize the participant's | | |
| | Modifications to the HCB Characteristics requirements are supported by an assessed need and | initiative, autonomy and independence in making choices about activities of daily living? | | |
| | justified in the participant's person- centered plan. | Is the service provided in a manner that encourages the participant to make choices or are choices made as part of a regimented response? | | |
| | | Does documentation note if positive interventions and supports were used prior to any plan modifications and/or the restriction of an HCB Characteristic requirement? | | |
| | | Were less intrusive methods of meeting the need tried and documented first? | | |
| | | Does the plan include a description of condition that is directly proportional to the assessed need, | | |

| | | data to support the ongoing need for modification, informed consent and an assurance the intervention will not cause harm to the participant? | | | | |
|------|---|--|--------|--|--|--|
| Spec | Specific Location | | | | | |
| 11 | Setting is located in a building that is also a publically or privately operated setting that provides inpatient institutional treatment Expectation for 12-15: Participants are not in isolated compounds, or settings which limit their potential integration with the community at large. All participants in the setting are afforded the degree of community integration required by the final rule and desired by the participant. | | YES NO | | | |
| 12 | Setting that is located in a building on the grounds of, or immediately adjacent to, a public institution | | YES NO | | | |
| 13 | Participants in the setting have limited, if any, interaction with the broader community | ➢ Is there an ADH program, or a licensed residential setting on the same or adjacent parcels of land? ☑ NO ☑ N/A | YES NO | | | |
| 14 | Setting is designed to provide people with disabilities multiple types of services and activities on-site, including housing, day services, medical, behavioral and therapeutic services, and/or social and recreational activities | | YES NO | | | |

| | | participants receiving home and community- based services into the greater community. Describe of the proximity to and scope of interactions with community settings used by participants not receiving Medicaid funded home | |
|----|--|--|------------|
| 15 | Multiple settings co-located and operationally related (i.e., operated and controlled by the same provider): These settings congregate a large number of people with disabilities together and provide for significant shared programming and staff, such that people's ability to interact with the broader community is limited. Depending on the program design, this could include, for example, group homes on the grounds of a private ICF or numerous group homes co-located on a single site or close proximity (multiple units on the same street or a court, for example). This does not include Continuing Care Retirement Community (CCRC) that has independent apartments on site | participants not receiving Medical funded home and community-based services. Provider qualifications for staff employed in the setting indicate training or certification in home and community-based services, and demonstrate the staff is trained specifically for home and community-based support in a manner consistent with the HCB settings regulations. Service definitions explicitly support the setting requirements. For example, definitions of employment supports that facilitate community-based integrated employment or, for setting-based programs, maximize autonomy and competitive employment opportunities. Procedures in the setting that indicate support for activities in the greater community according to the participant's preferences and interests, staff training materials speak of the need to support participants' chosen activities, and a discussion of how schedules are varied according to the typical flow of the local community (appropriate for weather, holidays, sports seasons, faith-based observation, cultural celebrations, employment, etc.). | ☐ YES ☐ NO |
| | | Interconnectedness between the setting and the setting in question, including administrative or financial interconnectedness, does not exist or is minimal. | |

> To the extent any setting staff are assigned occasionally or on a limited basis to support or back up the HCBS staff, the setting staff are crosstrained to meet the same qualifications as the HCBS staff; > Participants in the setting in question do not have to rely primarily on transportation or other services provided by the setting, to the exclusion of other options; > The proposed HCBS setting and setting have separate entrances and signage; > The setting is integrated in the community to the extent that a person or persons without disabilities in the same community would consider it a part of their community and would not associate the setting with the provision of services to persons with disabilities; > The participant participates regularly in typical community life activities outside of the setting to the extent the participant desires. Such activities do not include only those organized by the provider agency specifically for a group of participants with disabilities and/or involving only paid staff; community activities foster relationships with community members unaffiliated with the setting;

> Services to the participant, and activities in which the participant participates, are engaged with the

broader community.

